



2012 Community Benefit

CAMC Teays Valley Hospital



Approved by
CAMC Teays
Valley Hospital
Board of Trustees
August 22, 2013



CAMC Teays Valley Hospital Teays Valley, West Virginia

2012 Community Benefit Report Executive Summary

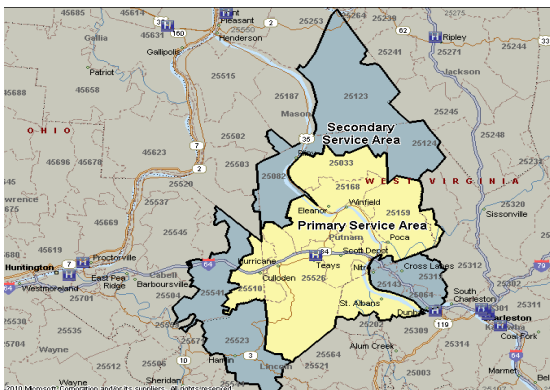
This community benefit report describes the programs and services that take place every day at CAMC Teays Valley Hospital to improve the health of our community.

In 2012, CAMC Teays Valley Hospital provided \$8,013,371 in community benefit. Our programs and services go well beyond the traditional health care we think of when we consider hospital care and are delivered both inside and outside the walls of our hospitals. They are driven by our mission, *Striving to provide the best health care to every patient, every day.*

Part of the CAMC Health System, CAMC Teays Valley Hospital, Inc. is a West Virginia nonprofit tax-exempt corporation that owns and operates a 70 bed general acute care hospital in Hurricane, Putnam County, West Virginia. The hospital was purchased from HCA – The Health Care Corporation in 2006 in an effort to preserve hospital and healthcare services in Putnam County. CAMC Teays Valley Hospital provides cardiology, family practice, surgical and endoscopy services, infectious disease, internal medicine, medical intensive care, ophthalmology, nephrology, neurology, orthopedics, pain, pulmonary, radiology, urology and wound care services as well as emergency care, outpatient lab, radiology, physical therapy and ambulatory infusion services.

The residents of Putnam County depend on CAMC Teays Valley Hospital to provide convenient, quality and compassionate care – care delivered regardless of a patient’s ability to pay.

We give back to our community because we understand the impact that medical care provided locally in our community as well as charity care, education, corporate contributions and community partnerships have on the lives of the people in our community. In this report, you will read about examples of the programs we provide to the community and how we demonstrate our community commitment.



The Community Benefit Report is made available to the public via the CAMC Health System website at www.camc.org and is available upon request from the hospital facility.

2012 COMMUNITY BENEFIT SUMMARY

CHARITY CARE AT COST **\$4,114,006**

Free or discounted health services provided to persons who meet the organization's criteria for financial assistance and are thereby deemed unable to pay for all or a portion of the services. Charity care is reported in terms of costs, not charges. Charity care does not include (1) bad debt or uncollectible charges that the hospital recorded as revenue but wrote off due to failure to pay by patients, or the cost of providing such care to patients; (2) the difference between the cost of care provided under Medicaid or other means- tested government programs or under Medicare and the revenue derived therefrom; or (3) contractual adjustments with any third-party payors.

GOVERNMENT SPONSORED MEANS-TESTED HEALTH CARE SHORTFALLS

Includes the unpaid costs of public programs for low income persons; the "shortfall" created when a facility receives payments that are less than cost of caring for public program beneficiaries. This payment shortfall is not the same as a contractual allowance, which is the full difference between charges and government payments.

Unreimbursed Medicaid **\$2,984,080**

Other Public Unreimbursed Costs **\$645,628**

COMMUNITY BENEFIT PROGRAMS AND SERVICES **\$269,675**

See details beginning on page 22.

Community Health Improvement Services	\$233,213
Health Professions Education	250
Financial and In-Kind Contributions	11,939
Community Building Activities	22,855
Community Benefit Operations	1,400

TOTAL **\$8,013,371**

In addition to the above, although Medicare and Bad Debt are not included as part of the community benefit report per IRS guidelines, they are reflective of CAMC Teays Valley Hospital's role in providing benefit to our community.

UNREIMBURSED MEDICARE AT COST **\$5,945,028**

Medicare is not considered a means tested program and thus is not included as part of community benefit.

BAD DEBT AT COST **\$5,232,323**

Unreimbursed costs, excluding contractual adjustments, arising from the failure to pay by patients whose health care has not been classified as charity care.

NOTE: *Charity Care, Unreimbursed Medicare, Medicaid and Bad Debt – The total cost estimate for this care was determined by applying our Medicare ratio of cost to charges generated for these patient financial classifications.*

CAMC Teays Valley Hospital 2012 Community Benefit Report

INTRODUCTION AND OVERVIEW

CAMC Teays Valley Hospital focuses on the health of our patients and our community. Our mission is “**Striving to provide the best health care to every patient, every day.**”

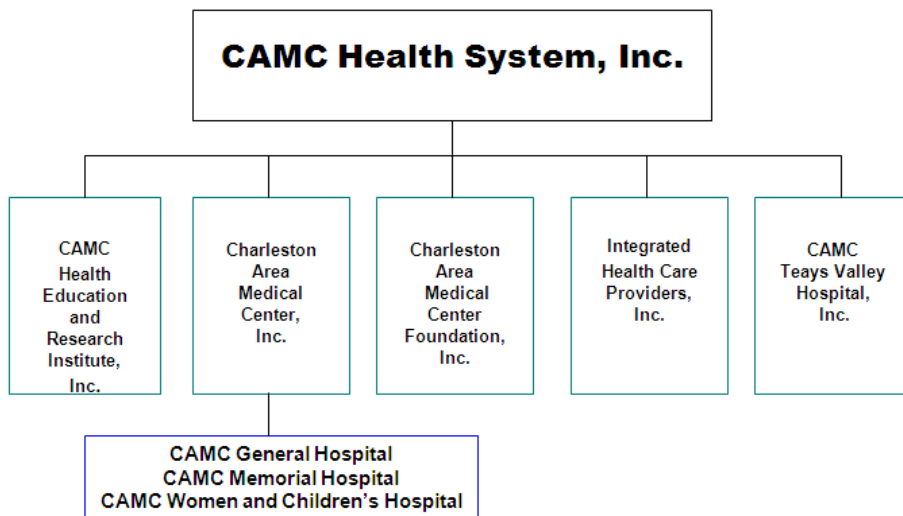
Our vision also shows our commitment to our community:

CAMC Teays Valley Hospital, the best community hospital in West Virginia, is recognized for:

- *Excellent patient care and customer service*
- *Community trust*
- *Emergency care*
- *Broad range of readily accessible outpatient services*
- *Up-to-date technology*

CAMC Teays Valley Hospital’s Core Values are **Quality, Service with Compassion, Respect, Integrity, Stewardship and Safety.**

Part of the CAMC Health System, CAMC Teays Valley Hospital, Inc. is a West Virginia nonprofit tax-exempt corporation that owns and operates a 70 bed general acute care hospital in Hurricane, Putnam County, West Virginia. The hospital was purchased from HCA – The Health Care Corp. in 2006 in an effort to preserve hospital and healthcare services in Putnam County.



More than 100 doctors have privileges to practice at the hospital. Along with physicians, nearly 400 nurses and non-clinical staff serve the residents of Putnam County and surrounding areas with emergency services and other specialized care including cardiology, family practice, surgical and endoscopy services, infectious disease, internal medicine, medical intensive care, ophthalmology, nephrology, neurology, orthopedics, pain, pulmonary, radiology, urology and wound care services as well as emergency, outpatient lab and radiology, physical therapy, and ambulatory infusion.

In 2012, CAMC Teays had 2,525 inpatient admissions, 65,450 outpatient visits, and 20,178 visits to our Emergency Departments. CAMC Teays inpatient payer mix is 64% Medicare, 9% Medicaid, 16% Commercial, 6% Self Pay, and 5% Other.

COMMUNITY BENEFIT

Community benefits are programs or activities that provide treatment or promote health and healing as a response to identified community needs and meet at least one of the following community benefit criteria:

- *Improves access to health care services.*
- *Enhances the health of the community.*
- *Advances medical or health care knowledge.*
- *Relieves or reduces the burden of government or other community efforts.*

Assessing & Addressing Community Health Needs, Draft February 2012

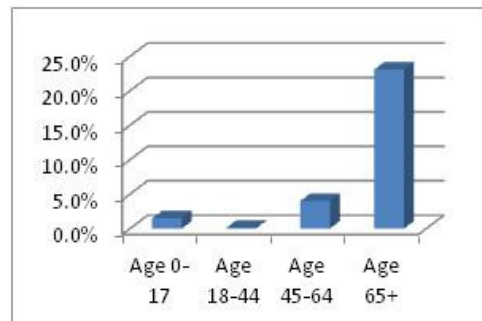
CAMC Teays Valley Hospital further refines this definition to include community benefits as programs or services that address community health and health-related needs and provide measurable improvement in health access, health status, and the use of health resources.

In total, CAMC Teays provides over \$8,013,371 in overall community benefit to the residents of its primary and secondary service areas.

DEMOGRAPHICS FOR PUTNAM COUNTY

The population of Putnam County was 55,486 in 2010 and increased by 1.7% between 2010 and 2012 to 56,486.

- The White/Caucasian population made up 96.8% of the county's residents.
- The Black/African American population made up 1.0% of the county's residents.
- The Hispanic/Latino population made up .9% of the county's residents.
- Persons age 65 and older made up 14.7% of the county's residents.
- The 65+ age group is the fastest growing age group in Putnam County.



Zip Code	Post Office Name	County	2012	2017	Growth	% Growth
			Population	Population	2012-2017	2012-2017
25526	HURRICANE	Putnam	20,798	21,751	953	4.60%
<i>Hurricane Includes Teays Zip Code</i>						
25560	SCOTT DEPOT	Putnam	8,326	8,676	350	4.20%
25168	RED HOUSE	Putnam	4,175	4,352	177	4.20%
<i>Red House Includes Eleanor & Hometown Zip Codes</i>						
25177	SAINT ALBANS	Kanawha	23,902	23,541	-361	-1.50%
25213	WINFIELD	Putnam	6,245	6,691	446	7.10%
25510	CULLODEN	Cabell	5,419	5,589	170	3.10%
25159	POCA	Putnam	6,795	6,943	148	2.20%
<i>Poca Includes Bancroft Zip Code</i>						
25033	BUFFALO	Putnam	2,563	2,703	140	5.50%
Primary Service Area			78,223	80,246	2,023	2.59%
25064	DUNBAR	Kanawha	10,394	10,458	64	0.60%
25082	FRAZIERS BOTTOM	Putnam	1,922	2,054	132	6.90%
25123	LEON	Mason	3,439	3,581	142	4.10%
25124	LIBERTY	Putnam	1,199	1,280	81	6.80%
25143	NITRO	Kanawha	9,041	9,065	24	0.30%
<i>Nitro Includes Institute Zip Code</i>						
25313	CHARLESTON	Kanawha	12,625	12,508	-117	-0.90%
<i>Charleston Includes Cross Lanes Zip Code</i>						
25523	HAMLIN	Lincoln	2,988	2,969	-19	-0.60%
25541	MILTON	Cabell	7,430	7,682	252	3.40%
Secondary Service Area			49,038	49,597	559	1.1%
Total Service Area			127,261	129,843	2,582	2.0%

	2012	2017
Total Population	52,023	54,450

Age Group	2012	2017
Females 0-17	5,849	5,960
Females 18-44	8,724	8,677
Females 45-64	7,825	8,156
Females 65+	3,769	4,688
Total Females	26,167	27,481
Males 0-17	6,186	6,253
Males 18-44	8,850	8,906
Males 45-64	7,529	7,808
Males 65+	3,291	4,002
Total Males	25,856	26,969

Geography	Medicaid	Medicare	Medicare Dual Eligible	Private	Uninsured
Teays Svc Area	12%	16%	3%	60%	9%
Putnam	11%	13%	2%	67%	8%
Kanawha	15%	17%	3%	54%	11%
Cabell	13%	17%	4%	50%	16%

Putnam County Employment/Income

Median household income in Putnam County from 2007-2011 was \$53,640 with approximately 41% of the Putnam County labor force working in the county, 56% working in another West Virginia county and less than 1% working in another state. Approximately 6,721 workers commute from other West Virginia counties to Putnam County for work.

Top employers (2011):

- Putnam County Board of Education
- Toyota Motor Manufacturing
- Charleston Area Medical Center Health System (CAMC Teays Valley Hospital)
- Appalachian Power Company
- Wal-Mart
- Rite Aid
- Babcock & Wilcox Construction Company
- American Electric Power Service Corporation
- US Food Service Inc.
- Putnam County Commission

Putnam County Education

During the 2011-2012 school year, Putnam County had 23 public schools with 9,517 students enrolled. The Putnam County Career and Technical Center provides vocational education programs for area students.

Putnam County Public Safety

In 2012, the West Virginia State Police Troop 4, Winfield Detachment served Putnam County. Other law enforcement entities include:

- Putnam County Sheriff's Office
- Eleanor Police Department
- Hurricane Police Department
- Nitro Police Department
- Poca Police Department
- Buffalo Police Department
- Winfield Police Department

The Putnam County 911 telecommunications center responds for requests for emergency assistance. In addition to serving law enforcement, it provides primary dispatch and related services to a number of fire departments.

Putnam County Emergency Medical Services provides emergency ambulance services throughout the county. Duff Emergency in Poca, Medical Transportation Services in Scott Depot, and Trans Med in Barboursville also serve the area.

Detailed health and socioeconomic information is available on the CAMC Website (www.camc.org) in the document entitled CAMC Teays Valley Hospital Health Indicator Data Report.

COMMUNITY HEALTH NEEDS ASSESSMENT

CAMC Teays Valley Hospital conducted its first community health needs assessment process with the United Way of Central West Virginia in 2012 and worked with key leaders in Putnam County (CAMC Teay's Service Area) to establish and prioritize community health needs. Through CAMC Teays' strategic planning process, the community health needs assessment is used to set community health priorities for CAMC Teays Valley Hospital.

The Putnam County needs assessment was coordinated through a Putnam County Advisory Committee coordinated through the United Way of Central West Virginia. Committee Members include:

- John Ballengee, President, United Way of Central West Virginia
- Calvin Damron, Agent, Henderson Insurance
- Brian Donat, County Manager, Putnam County Commission
- Mary Jo Hendricks, Putnam County Chamber of Commerce
- Randy Hodges, President, CAMC Teays Valley Hospital
- Doug Houser, Retired, Kroger Regional Manager
- Lisa Hudnall, Community Services Director, United Way of Central West Virginia

Barbara Mallory, Information and Referral Specialist, United Way of Central West Virginia
Ben Newhouse, City Manager, City of Hurricane
Roger O'Dell, Site Manager, AEP Customer Solutions Center
Leslee Shaffer, Marketing Director, Broadmore Senior Living

The assessment process encompassed the following:

- **Objective Data - Secondary County Health Data**
- **Putnam County Survey results**
- **Putnam County Public Health Plan**
- **Social Service Agency utilization**

Objective Data – Secondary County Health Data

A comprehensive database of health related data and statistics is compiled/updated from numerous sources regarding the health of the citizens of Putnam County and incorporated into the document entitled *Health Indicator Data Sheet*. The findings are sorted into 23 categories for ease of reference and provide the following for each indicator: name, data link, Putnam County results, West Virginia results, United States results, comparative trends, notes, West Virginia county rank, United States state rank, and a comparison between the most current and the previous measurements. The *Health Indicator Data Sheet* is available at www.camc.org

Survey Data - The Putnam County Chamber of Commerce completed a survey to identify issues central to improving the overall quality of life for Putnam County. The survey was web-based and an email was sent to people within selected zip codes in the county. 330 Putnam County residents participated in the survey and identified the following health care issues:

HEALTH CARE ISSUES	%
Care for Senior Citizens	23%
24 Hour Health Care	23%
Health Education (smoking cessation, etc.)	19%
First Responder Service	19%
Primary Care Physicians	16%

The top 10 overall issues identified follows:

SUMMARY OF ALL FINDINGS TOP 10
1. Business Attraction
2. Community Center
3. Route 35
4. Family Restaurants
5. Drugs in Schools
6. Skilled Trades Education (High School)
7. Water Extensions/Upgrades
8. Upscale Restaurants
9. Walking/Biking Trails
10. Care for Senior Citizens

CAMC Teays Valley Hospital and the Steering Committee worked to involve the Putnam County Health Department in the process, but due to internal issues they were only able to provide the following needs assessment data:

Putnam County Health Department

Putnam County Community Health Needs Assessment FY 2013

<p>Section 1. Children’s Health Check Program</p>	<p>Objectives:</p> <ol style="list-style-type: none"> 1. Determine the number of Health Check providers in Putnam County. Assess the number of patients that regularly go to these providers for their child’s Health Check visit. Determine what means the visits are paid for (i.e. Medicaid, Private Insurance, self pay). 2. Determine the number of patrons of the Health Department who bring their children for immunizations and who would be willing to bring their child to the Health Department for their Health Check exam. 3. Analyze data to determine the cost effectiveness of opening up a Health Check
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	Program in the Putnam County Health Department.
Section 2. Recall Program for Immunizations	<p>Objectives:</p> <ol style="list-style-type: none"> 1. Determine the percentage of individuals that return when recalled and percentage of individuals who when utilizing the Health Department for the first time, were behind on their immunizations. 2. Determine the number of providers in Putnam County that utilize the WVSIS system and keep up-to-date data to be used by other providers to verify immunizations. 3. Determine the number of patients that utilize the Putnam County Health Department other than VFC such as private insurance and self pay.
Section 3. Women’s Health	<p>Objectives:</p> <ol style="list-style-type: none"> 1. Offer a free women’s health day offering free mammograms, and scheduling of family planning and BCCSP appointment at the Putnam County Health Department. 2. Out of the participants, determine who the first time patients were never receiving a mammogram or Pap exam. From the information gathered, determine what barriers were in place that prevented them from obtaining the free exams prior to this clinic. 3. Determine how many women were advised to follow-up and how many women actually obtained other appointments and where they went for services.

As a result, Dr. Rahul Gupta, Health Officer for the Kanawha/Charleston Health Department was consulted on the health needs for Putnam County since a large percentage of Putnam County residents work and seek health care in Kanawha County, including at the Kanawha/Charleston Health Department. Dr. Gupta is an active and vital participant of the Kanawha Coalition for Community Health Improvement and one of his staff members is now serving in a leadership role with the Putnam County Health Department and will be an active participant in this process.

Lance Whaley, Department of Health and Human Resources (DHHR) for Putnam County was also consulted and he shared that his department has individuals seeking assistance for homelessness three to four times per month on average. At the highest, they may have a surge with three a day. The DHHR does an intake and attempts to work with landlords to secure an apartment for the client. The DHHR will pay a security deposit and the first month’s

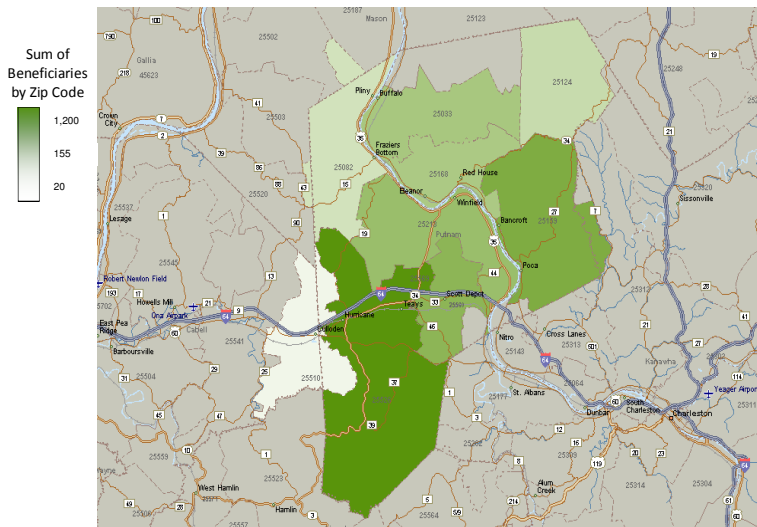
rent. Women and/or families with children get top priority. When asked his priority list of needs for Putnam County, the list included:

1. Transportation
2. Homeless shelter
3. Child shelter like Patchwork
4. 24/7 resources for food and clothing
5. Substance abuse treatment center

In addition, the *2012 West Virginia Findings of State Public Health System Partner Survey* was reviewed for additional data representing the community’s interest and their survey respondents identified the following health risks/risky behavior for West Virginia: Obesity (67.93%), Prescription Drug Misuse/Abuse (51.05%), Illicit Drug Use (41.77%), Smoking (38.82%), and Sedentary Lifestyle (29.96%). Three of the five are identified priorities for Putnam County.

To further identify primary and chronic disease needs and other health issues of uninsured, low-income persons, and minority groups, the Advisory Committee reviewed Putnam County beneficiary utilization (number, location and services) of United Way services.

Putnam County United Way Beneficiaries 2011



Location	Location	Sum Of Number
25011	Bancroft	46
25033	Buffalo	159
25510	Culloden	28
25070	Eleanor	90
25082	Fraziers Bottom	57
25109	Hometown	69
25526	Hurricane	1,072
25159	Lanham	140
25124	Liberty	75
25159	Poca	454
25168	Red House	153
25172	Robertsburg	2
25560	Scott Depot	305
25569	Teays	161
25213	Winfield	230
Total		3,041

The top five services utilized and the number of beneficiaries included:

1. Health Care Services (1,075)
2. Emergency Financial Assistance (411)
3. Teen Shelter/Residential Treatment (drug/alcohol) (330)
4. Indigent Hospice Care (232)
5. Outpatient Counseling/Crisis (217)

The assessment process findings (secondary county health data, Chamber of Commerce Visioning Survey, Public Health Plan, United Way Beneficiary Utilization) were systematically analyzed to identify the top issues for Putnam County. These issues include:

Stroke
Flu/Pneumonia
Cancer
Drinking and Driving
High School Graduation
4th and 8th Grade Reading and Math Proficiency
Births to Unmarried Teens
Adult Dental Care
Poverty – Children and Families
Physical Activity
Drug Use
Counseling Services

The following ranking tool was used by the Advisory Committee to identify community health priorities for Putnam County:

United Way – Putnam County Advisory Council
Issue Evaluation Scoring Totals

Name:

Scale: 1 = Completely Disagree 2 = Strongly Disagree 3 = Disagree 4 = Neither Agree or Disagree 5 = Agree 6 = Strongly Agree 7 = Completely Agree	We can create a major improvement in lives in our community by addressing this problem	There is no group or lead agency addressing this problem	We can make progress on this problem in the next year	The progress we make this year can be sustained long-term	We can do something about this problem with existing leadership or human resources	We can make an impact with our allocated dollars	This would provide positive recognition for United Way	TOTAL
Stroke								
Flu/Pneumonia								
Cancer								
Drinking/Driving								
High School Graduation								
4 th & 8 th Grade Reading and Math Proficiency								
Births to Unmarried Teens								
Adult Dental Care								
Poverty Children & Families								
Physical Activity								
Drug Use								
Counseling Services								

The ranking results follow:

ISSUE RANKING	ISSUE	SCORE
1	Poverty – Children and Families	37.8
2	Physical Activity	37.0
3	Counseling Services	36.0
4	Adult Dental Care	35.0
5	4 th and 8 th Grade Reading and Math Proficiency	34.8
6	Births to Unmarried Teens	31.4
7	High School Graduation	30.4
8	Cancer	28.8
9	Drug Use	28.6
10	Drinking and Driving	27.2
11	Stroke	26.8
12	Flu/Pneumonia	23.8

The Advisory Committee used the following tool to identify next steps in prioritization of the community health needs and through this process identified adult dental health as the first need to address from a community-wide planning perspective.

Putnam County Issues Worksheet – 3/21/13

(To provide detail on prioritized issues)

Name:

ISSUE	WHO WOULD NEED TO BE INVOLVED?	DESIRED OUTCOME	WOULD FUNDING BE NEEDED?	WOULD THE COMMUNITY RALLY BEHIND THIS ISSUE?
1.				
2.				
3.				

Goals and progress toward addressing a community wide plan for indigent Adult Dental Care:

4	Adult Dental Care	35.0	<p><u>Goals:</u></p> <ul style="list-style-type: none"> • Provide access to preventive and restorative dental services for adults in Putnam County. <p><u>Progress to date:</u></p> <ul style="list-style-type: none"> • The Advisory Committee has approached a private dental group and asked them to provide indigent adult dental services for residents of Putnam County. Funding opportunities are being explored. • United Way is funding Family Care and WV HealthRight who both provide adult dental services for Putnam County residents.
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CAMC TEAYS VALLEY HOSPITAL COMMUNITY NEEDS PLANNING

The following outlines CAMC Teays Valley Hospital community support process:

Community Support



CAMC Teays Valley Hospital supports and strengthens the Putnam County community through our annual planning process ¹ where we review the needs assessment findings and priorities to develop our community strategy ² and the community(ies) within Putnam County that are impacted. ³ This strategy is based on issues identified through the needs assessment process and supplemented with findings from review of our internal data. Strategies are identified and plans are funded, implemented, ⁴ tracked and measured ⁵. Our Board approves the plan and reviews plan progress annually ⁶. In addition to addressing community needs and contributing financially, CAMC Teays' President and Associate Administrator serve in key leadership roles for community activities, programs and organizations as well as support the workforce in participating in many community benefit activities.

As part of the strategic planning process, CAMC Teays determines if there are additional areas of support that can be provided to address the identified community assessment issues. The following table lists programs provided by CAMC Teays Valley Hospital that address these community priorities, and are identified and funded as part of operational planning by the CAMC Teays Valley Hospital Board of Trustees.

	ADDRESSED BY CAMC TEAYS VALLEY HOSPITAL	RANKING SCORE	How Addressed by CAMC Teays Valley Hospital (<i>program descriptions found in Appendix A</i>)
1	Poverty – Children and Families	37.8	<ul style="list-style-type: none"> • Enrollment Assistance for Patients and Families for Health Coverage • Charity Care • 24 hour Emergency Department • Habitat for Humanity • Cross Roads Health Fair • Healthy Kids Awareness Health Fair
2	Physical Activity	37.0	<ul style="list-style-type: none"> • CARDIAC Project • Camp Kno Koma • Sports Physicals • Placed AEDs in schools in Putnam County • Orthopedic coverage for area school and college events • Coverage for WV Gymnastics State Championships • Tri-County YMCA funding for financial assistance to support membership for needy community members • Scott Teays Elementary 5K Run • Financial support for Boy Scouts and Girl Scouts • Donations for sporting equipment for area schools
7	High School Graduation	30.4	<ul style="list-style-type: none"> • Putnam County Career Fair – Portfolio Expositions • Putnam County Career Conference • Athletic Team Sponsorships • Medical Explorers
8	Cancer	28.8	<ul style="list-style-type: none"> • Breast Cancer Support Group • Donations to American Cancer Society and Relay for Life • Support for Hospice
9	Drug Use	28.6	<ul style="list-style-type: none"> • St. Albans K-9 Association drug awareness materials • Hurricane Health Fair • Putnam County Juvenile Drug Court
12	Flu/Pneumonia	23.8	<ul style="list-style-type: none"> • Flu Shot Clinic

The following community priority needs are not addressed by CAMC Teays Valley Hospital and the rationale is provided for each.

NEED NOT ADDRESSED		RANKING SCORE	REASON NOT ADDRESSED
3	Counseling Services	36.0	Psychiatric services not provided at CAMC Teays. Services provided by Hopewell Place and KVC Behavioral Healthcare West Virginia in Hurricane, Prestera in Winfield and Starlight Behavioral Health Services in Scott Depot
5	4th and 8th Grade Reading and Math Proficiency	34.8	Addressed by the Putnam County Board of Education and Literacy Volunteers.
6	Births to Unmarried Teens	31.4	CAMC Women and Children's Hospital provides services to this Putnam County population.
10	Drinking and Driving	27.2	Students Against Drunk Driving, Drug Court
11	Stroke	26.8	CAMC Teays is currently recruiting a neurologist and planning for telestroke services with CAMC General Hospital.

CAMC TEAYS VALLEY HOSPITAL COMMUNITY BENEFIT PLAN IMPLEMENTATION STRATEGY

The following community health strategies have been developed through Steps 1-3 of the Community Support Process. These strategies have been funded and are being implemented. The CAMC Teays Valley Board approved the implementation strategies and reviews plan progress annually.

#1	CAMC Teays Valley Hospital
COMMUNITY HEALTH NEED	Stroke
IDENTIFIED HEALTH ISSUE	Inability to immediately assess stroke patients 24/7 for TPA prior to transport to CAMC General Hospital Stroke Center
COMMUNITY SERVED	Putnam County
PROGRAM DESCRIPTION AND RATIONALE	Partner with CAMC General Hospital's telestroke program to allow quicker access to CAMC General's specialized stroke services
STRATEGIC OBJECTIVE	IMPLEMENT TELESTROKE
GOALS TO ADDRESS THE HEALTH NEED	1. Provide telestroke for earlier diagnosis and appropriate early intervention for stroke patients. 2. Recruit a full time neurologist for CAMC Teays Valley Hospital.

MEASURE	<ul style="list-style-type: none"> • Stroke Outcomes • Improved access to care
TIMELINE	Fully implement telestroke by the end of 2014
RESOURCES	CAMC and CAMC Teays funding
PARTNERS/COLLABORATORS	CAMC General Hospital CAMC Health Education and Research Institute

#2	CAMC Teays Valley Hospital
COMMUNITY HEALTH NEED	Poverty, Cancer, Drug Use, Stroke, Flu/Pneumonia
IDENTIFIED HEALTH ISSUE	Access to primary, emergency and specialty health care
COMMUNITY SERVED	Putnam County
PROGRAM DESCRIPTION AND RATIONALE	CAMC Teays Valley Hospital is the only acute care hospital and provider of 24/7 emergency department services in Putnam County.
STRATEGIC OBJECTIVE	PROVIDE ACCESS TO PRIMARY AND SPECIALTY HEALTH CARE FOR THE SERVICE AREA THROUGH MEDICAL STAFF RECRUITMENT
GOALS TO ADDRESS THE HEALTH NEED	<ol style="list-style-type: none"> 1. Recruit medical staff for high priority community needs 2. Provide or ensure access to needed specialists
MEASURE TO EVALUATE THE IMPACT	<ul style="list-style-type: none"> • Medical Staff recruited to service community needs based on the Medical Staff Development Plan (neurology, urology, oncology, cardiac priorities)
TIMELINE	Ongoing
RESOURCES	Medical Staff recruitment and loan expenses; income guarantees
PARTNERS/COLLABORATORS	CAMC Integrated Health Care Providers

#3	CAMC Teays Valley Hospital
COMMUNITY HEALTH NEED	Drug Use
IDENTIFIED HEALTH ISSUE	Drug Use in Children and Teens
COMMUNITY SERVED	Putnam County
PROGRAM DESCRIPTION AND RATIONALE	The Putnam County Juvenile Drug Court is a cooperative effort of the juvenile justice, social services, law enforcement and education systems. Its purpose is to divert non-violent youths ages 10 to 17 who abuse alcohol or drugs from the juvenile court system into an intensive, individualized process that includes parental involvement and cooperation. Each

	youth is monitored and coached for drug use, school attendance, grades and relationships with family and peers.
STRATEGIC OBJECTIVE	DIVERT NON-VIOLENT YOUTH WHO ABUSE ALCOHOL AND DRUGS TO A DRUG AND ALCOHOL FREE FUTURE.
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • Provide financial support to the Putnam County Juvenile Drug Court • Provide leadership and sustainability to the program through the CEO serving on the Board of Directors
MEASURE TO EVALUATE THE IMPACT	<ul style="list-style-type: none"> • Percent of youths who complete the year long program • Percent drug and alcohol free at one, two and five years
TIMELINE	2013-2016
RESOURCES	CAMC Teays Valley Community Benefit budget
PARTNERS/COLLABORATORS	Pretera, PsyMed, Putnam County Youth Reporting Center, Prosecuting Attorney's Office, Probation Department, Sheriff's Department, Circuit Judge, Board of Education, WVDHHR

#4	CAMC Teays Valley Hospital
COMMUNITY HEALTH NEED	First Responder Service (from internal CAMC Teays Valley Hospital analysis)
IDENTIFIED HEALTH ISSUE	Medical Supplies for Emergency Situations in all Putnam County Schools
COMMUNITY SERVED	Putnam County
PROGRAM DESCRIPTION AND RATIONALE	CAMC Teays had a request from one elementary school in the county for first aid/first responder kits for each classroom. With the number of storms and tornado threats in the county and the increased frequency of active shooter occurrences, CAMC Teays recognized this as a broader need for all schools in the county.
STRATEGIC OBJECTIVE	PROVIDE MEDICAL SUPPLIES FOR EACH PUTNAM COUNTY CLASSROOM FOR USE IN EMERGENCY SITUATIONS
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • The CEO of CAMC Teays will meet with the Superintendent of Putnam County Schools, the Sheriff of Putnam County and the Director of Emergency Services to develop a county wide systematic approach for medical supplies. • Develop a plan to provide these supplies.

MEASURE TO EVALUATE THE IMPACT	<ul style="list-style-type: none"> • Medical supplies provided for each classroom
TIMELINE	2013-2014
RESOURCES	CAMC Teays community benefit budget
PARTNERS/COLLABORATORS	Putnam County Schools Emergency Services Sheriff Department of Putnam County

#5	CAMC Teays Valley Hospital
COMMUNITY HEALTH NEED	Poverty – Children and Families; Cancer
IDENTIFIED HEALTH ISSUE	Cancer
COMMUNITY SERVED	Putnam County
PROGRAM DESCRIPTION AND RATIONALE	Putnam County’s death rate from prostate cancer increased from 2007 to 2008 and at 14.1 per 100,000 population is higher than the state at 10.3. Putnam’s incidence rate for prostate cancer is also higher than the state and in 2010 only 53.2% of men aged 40+ reported having a PSA test within the past two years, down from 57.1% in 2004.
STRATEGIC OBJECTIVE	Improve prostate exams among Putnam County males
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • Provide a free clinic annually focusing on low income and minority residents.
MEASURE TO EVALUATE THE IMPACT	<ul style="list-style-type: none"> • Participation rate • Abnormal findings
TIMELINE	Begin in 2014 and offer annually
RESOURCES	CAMC Teays operating budget
PARTNERS/COLLABORATORS	To be identified

CAMC HEALTH SYSTEM INFRASTRUCTURE TO ADDRESS COMMUNITY NEED

The CAMC Health System provides quality care for our community residents throughout every stage of life focused on our key strengths of (1) clinical and technical excellence, (2) performance excellence culture and infrastructure and (3) education. We understand the leadership role that health care must play in providing exceptional medical care, charity care, education, corporate contributions and creating community partnerships to address the lives of the real people we care for everyday. What sets us apart is our strong track record of developing partnerships to address health issues. Our creative investment of time and dollars will be even more important to our ongoing work as health care reform results in declining reimbursement and growing need for access to services.

CAMC Health System’s history is one of establishing programs and services to meet the needs of the citizens of our community. From our beginning, our focus has been on assessing needs and working to provide the needed services, either solely or in partnership with others. We recognize the responsibility we have serving the central and southern part of West Virginia.

Our patients reside in the Appalachian valleys and mountains in sometimes still difficult to access remote areas. The CAMC Health System, as professionals individually and collectively, believe it is our responsibility to influence the quality of life in ways that transcend the role of a typical hospital. We seek to innovate and implement programs to assure that our people can enjoy all that West Virginia has to offer through the greatest possible health and well being. CAMC Teays Valley Hospital is in existence today because we were asked by the Putnam County community to support its need for continued hospital and emergency services in the county.

SAFETY NET SERVICES

Charleston Area Medical Center provides trauma, NICU and PICU safety net services to central and southern West Virginia.



MEDICAL EDUCATION

Charleston Area Medical Center sponsors thirteen accredited internship, residency and fellowship programs. Programs are accredited through the Accreditation Council for Graduate Medical Education (ACGME) and the American Osteopathic Association (AOA). CAMC sponsors three pharmacy residency programs, accredited by the American Society of Health System Pharmacy (ASHP); a clinical psychology internship, accredited by the American Psychological Association (APA); and a fellowship in oral maxillofacial surgery. CAMC also sponsors a School of Nurse Anesthesia accredited by the Council on Accreditation. CAMC works with education affiliates such as West Virginia University, the West Virginia School of Osteopathic Medicine and Marshall University.

CLINICAL TRAINING SITE

CAMC serves as a clinical training site for approximately 800 students per year through educational affiliations from West Virginia and regional colleges and universities. Currently, there are 145 affiliations with health professions programs in 30 disciplines including nursing, pharmacy, physical therapy, physician assistant and other health disciplines.



RESEARCH and CLINICAL TRIALS

CAMC Health Education and Research Institute, Inc., a sister company to CAMC Teays Valley Hospital, is actively engaged in clinical trials and has active research protocols in oncology, cardiology/ cardiovascular research, medicine and medicine subspecialties, behavioral health community medicine, pediatrics, nursing research and trauma/pain. The majority of this research is conducted at CAMC hospitals.

ALTHOUGH NOT COUNTED AS CAMC TEAYS VALLEY HOSPITAL COMMUNITY BENEFIT, CAMC HEALTH SYTEM COMPANIES PLAY A SIGNIFICANT ROLE IN COMMUNITY HEALTH IMPROVEMENT:

CAMC Health Education and Research Institute serves as the education and research arm of the CAMC Health System. The Institute promotes the health of the community by:

- Sponsoring health professional training programs training the region's health professionals.
- Providing continuing education to health professionals in the community, region and state.
- Sponsoring management and leadership development programs.
- Sponsoring community health education and prevention education programs for the community.
- Conducting clinical and health services research targeted to improve health and health services delivery of our patients and community.
- Pursuing special program funding and grants to support education and research programs.
- Promoting economic development through its employment of approximately 80 full-time education, research and support staff and through its extramural and externally funded sponsored programs.

Integrated Health Care Providers (IHCPI) is an affiliated company of the CAMC Health System existing to support the mission of CAMC and CAMC Teays Valley Hospital in *striving to provide the best healthcare to every patient every day*. When the CAMC Health System identifies an essential physician need, an access issue for patients, or when the existing provider community cannot provide an essential service, IHCPI through its affiliation with CAMC Health System works to fill the gaps. Currently, IHCPI supports orthopedic medical staff for CAMC Teays Valley Hospital. Overall, IHCPI practices see a disproportionate share of the uninsured and underinsured in their practice locations.



APPENDIX A

LISTING OF 2012 COMMUNITY BENEFIT PROGRAMS FOR CAMC TEAYS VALLEY HOSPITAL



2012 CAMC Teays Valley Hospital Community Benefit Activities

Community Health Improvement Services (A)
Community Health Education (A1)

Breast Cancer Support Group

Description: A support group for persons diagnosed with breast cancer and their families.
Category: A1
Gender: Females
Objective: To provide support for those diagnosed with breast cancer and their families.
Persons: 10
Expenses: 310
Revenues: 0
Benefit: 310

CARDIAC Project

Description: Provide blood work for Putnam County Elementary School students. The results are used to educate students about the risks for cardiac disease and identify high risk individuals early to point them toward lifestyle and diet changes.
Category: A1
Gender: Both Males and Females
Objective: Raise awareness of risks of heart disease and identify high risk students.
Persons: 303
Expenses: 3,349
Revenues: 0
Benefit: 3,349



Community CPR

Description: Teach members of the community basic life support skills via classroom education and competency testing.
Category: A1
Gender: Both Males and Females
Objective: Improve basic lifesaving skills in the community.
Persons: 87
Expenses: 10,820
Revenues: 0
Benefit: 10,820

Courage After Fire

Description: A seminar for combat veterans and their spouses to help them reintegrate into civilian life.
Category: A1
Gender: Both Males and Females
Objective: Support returning combat veterans resume normal lives.
Persons: 150
Expenses: 500
Revenues: 0
Benefit: 500



Maura Rae Khul AED Foundation

Description: Provided AEDs to all middle and high schools in Putnam County and trained school nurses to ensure they could train appropriate personal in each school. Provided CAMC Teays Valley Hospital staff to serve on the Maura Rae Khul Board and promoted fundraising efforts of the foundation.

Category: A1

Gender: Both Males and Females

Objective: Improve the likelihood of survival in the event of a cardiac arrest at school or during a school event.

Persons: 2,000

Expenses: 3,612

Revenues: 0

Benefit: 3,612

National Organ Donor Awareness Ceremony

Description: Promoted organ donation through a flag raising ceremony to honor donors and their families for giving the gift of life to others followed by a reception at the hospital.

Category: A1

Gender: Both Males and Females

Objective: To promote awareness and importance of organ donation and to celebrate the gift of life given by those in our community.

Persons: 40

Expenses: 250

Revenues: 0

Benefit: 250

Red Cross Blood Drive Support

Description: Employees organized, posted advertising, and provided set-up and clean up for Red Cross Blood Drive at the hospital.

Category: A1

Gender: Both Males and Females

Objective: To encourage blood donation.

Persons: 20

Expenses: 290

Revenues: 0

Benefit: 290

Relay for Life

Description: Staffed the Annual Relay for Life in Hurricane which promotes cancer awareness and invites cancer survivors and family to participate in the walk. The event raises money for the American Cancer Society.

Category: A1

Gender: Both Males and Females

Persons: Unknown

Expenses: 1,210

Revenues: 0

Benefit: 1,210

Taste of Putnam

Description: Promote healthy eating through an event held for local restaurants to encourage the public to taste food and demonstrate that high nutrition, heart-healthy foods can be prepared at home.

Category: A1

Gender: Both Males and Females
Objective: To promote healthy eating
Persons: 1,945
Expenses: 2.325
Revenues: 0
Benefit: 2.325

	<u>Expenses</u>	<u>Revenue</u>	<u>Benefit</u>	<u>Persons</u>
*** Community Health Education	22,666	0	22,666	4555

Community Based Clinical Services (A2)

Camp Kno Koma

Description: Provided nursing staff and supplies for Camp Kno Koma, a children's camp for diabetic children ages 7 – 15. Nurses provided care and diabetes education for the camp.
Category: A2
Gender: Both Males and Females
Objective: Provide a safe camping experience for diabetic children and provide diabetes education to the children.
Persons: 135
Expenses: 6,326
Revenues: 0
Benefit: 6,326

Flu Shot Clinic

Description: Free Flu Shot Clinic provided to the community for ages 6 months and older.
Category: A2
Gender: Both Males and Females
Objective: Participants will increase their resistance to the flu virus.
Partners: None
Persons: 540
Expenses: 12,040
Revenues: 0
Benefit: 12,040

Free Sports Physicals for Students

Description: Conducted sports physicals and evaluations for all area middle school, high school, and college students.
Category: A2
Gender: Both Males and Females
Objective: To ensure that area children can safely compete in organized sports programs.
Persons: 130
Expenses: 40,038
Revenues: 0
Benefit: 40,038

Orthopedic Physician Coverage for Area High School and College Sporting Events

Description: Provided onsite orthopedic physician coverage for athletes, cheerleaders and band members.
Category: A2
Gender: Both Males and Females
Objective: On site health care coverage for area athletes.
Persons: 210
Expenses: 27,237

Revenues: 0
Benefit: 27,237

West Virginia Gymnastics State Event Coverage

Description: Provided orthopedic coverage for all participants at the state gymnastics event.
Category: A2
Gender: Both Males and Females
Objective: On site health care coverage for area athletes.
Persons: 500
Expenses: 5,310
Revenues: 0
Benefit: 5,310

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Community Based Clinical Services	90,951	0	90,951	1,515
Health Care Support Services (A3)				

Enrollment Assistance for Patients & Families for Health Coverage

Description: Patient Accounts staff provide support to patients for enrollment in government programs or for obtaining charity care. Financial Counselors address the charity process for CAMC Teays Valley patients. Over 34,000 charity and government enrollment applications were provided.
Category: A3
Gender: Both Males and Females
Objective: Help patients find a means of paying for their healthcare.
Persons: 2,699
Expenses: 119,596
Revenues: 0
Benefit: 119,596

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Health Care Support Services	90,951	0	90,951	2,699

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
**** Community Health Improvement Services	223,213	0	223,213	8,769

**Health Professions Education (B)
Physicians/Medical Students (B1)**

Physician Seminars

Description: Provided educational seminars for area physicians on risk management and defensive medicine.
Category: B1
Gender: Both Males and Females
Objective: To promote physician education.
Persons: 15
Expenses: 250
Revenues: 0
Benefit: 250



	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Physicians/Medical Students	250	0	250	15
**** Health Professions Education	250	0	250	15

**Financial and In-Kind Contributions (E)
Cash Donations (E1)**

American Heart Association Fund Raising Event

Description: Support for the American Heart Association held at the hospital.
Category: E1
Gender: Both Males and Females
Objective: To promote awareness and raise money for the battle against heart disease.
Persons: 65
Expenses: 1,714
Revenues: 0
Benefit: 1,714

Boy Scout and Girl Scout Financial Support

Description: Provided a donation to help offset the cost of a local Girl Scout troop to earn their first aid badge and for a local Boy Scout troop to provide an aid station for a 15.6 mile trail run.
Category: E1
Gender: Both Males and Females
Objective: To promote health care education and physical activity in the community.
Persons: 30
Expenses: 150
Revenues: 0
Benefit: 150

Cincinnati Museum of Natural History and Science Field Trip

Description: A donation made to offset the costs of Buffalo Elementary School's educational field trip to the Cincinnati Museum of Natural History and Science. Without the funding many students would not have been able to afford the \$90 cost of the trip which included transportation, food, and admission.
Category: E1
Gender: Both Males and Females
Objective: To promote education in the community.
Persons: 36
Expenses: 400
Revenues: 0
Benefit: 400

Habitat for Humanity

Description: A donation to Habitat for Humanity to help provide affordable, clean and safe housing for eligible low income families in Putnam County.
Category: E1
Gender: Both Males and Females
Objective: To promote affordable, clean, and safe housing in our area.
Persons:
Expenses: 1,000
Revenues: 0
Benefit: 1,000

Scott Teays Elementary School 5K Run

Description: Provided financial support for the Scott Teays Elementary School 5K Run to promote the importance of physical activity.
Category: E1
Gender: Both Males and Females
Objective: To promote awareness and importance of exercise for elementary age children.
Staff:
Persons: 50
Expenses: 100
Revenues: 0
Benefit: 100

Sponsorship of Various High School Middle School, Elementary School Athletic Teams/Clubs/Events

Description: Cash donations to provide children attending area schools with sporting equipment to promote exercise and healthy lifestyles. Items purchased included athletic shoes for low income children, archery equipment, playground equipment, cheerleading equipment, pedometers and uniforms.
Category: E1
Gender: Both Males and Females
Objective: To promote exercise and provide an opportunity for low income and other children to participate in sports activities in the local community.
Persons: 1091
Expenses: 6,625
Revenues: 0
Benefit: 6,625

St. Albans K-9 Association

Description: Purchased drug awareness materials for the St. Albans K-9 Association to use when addressing middle school students in Putnam County.
Category: E1
Gender: Both Males and Females
Objective: To promote drug awareness and to prevent area children from using drugs.
Persons:
Expenses: 250
Revenues: 0
Benefit: 250

Tri County YMCA Support

Description: Financial support for the Tri-County YMCA's financial assistance campaign so that more community members can afford to participate in YMCA activities.
Category: E1
Gender: Both Males and Females
Objective: Promote exercise and a healthy lifestyle.
Persons: Unknown
Expenses: 1,500
Revenues: 0
Benefit: 1500

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Cash Donations	11,739	0	11,739	1,272

In-kind Donations (E3)

Donation of Supplies for Local Hospice

Description: The donation of needed health care supplies to Hospice.
Category: E3
Gender: Both Males and Females
Objective: To provide local hospice patients with needed supplies.
Persons:
Expenses: 200
Revenues: 0
Benefit: 200

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** In-kind Donations	200	0	200	0

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
**** Financial and In-Kind Contributions	11,939	0	11,939	1,272

**Community Building Activities (F)
 Community Support (F3)**

Community Board Participation by CAMC Teays Valley Administration

Description: Randy Hodges, Administrator, served on the board of the United Way, the Community Oversight Panel for the Putnam county Juvenile Drug Court, and the Emergency Preparedness Task Force.
Category: F3
Gender: Both Males and Females
Objective: To provide the community with management expertise and health care knowledge.
Persons:
Expenses: 8,275
Revenues: 0
Benefit: 8,275

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Community Support	8,275	0	8,275	0

Workforce Development (F8)

Medical Explorers

Description: A program designed to introduce youth in Putnam County who are 14 years of age and have completed the 8th grade or are ages 15 to 20 and have designated health care as their health cluster to the health care environment.
Category: F8
Gender: Both Males and Females
Objective: Increase health career awareness by educating middle and high school students about health professions and careers.
Persons: 18
Expenses: 965
Revenues: 0
Benefit: 965

Putnam County Career Fair, Health Services Career Conference, and Portfolio Expositions

Description: Area high school students and adults are provided information on the educational requirements for various health care careers and the current available positions at

CAMC Teays Valley Hospital. Hospital staff participates in the review of the student's school portfolio, resumes and conduct mock interviews with each student.

Category: F8
Gender: Both Males and Females
Objective: Promote careers in health care and ensure an effective workforce is in place to meet the needs of the community.
Persons: 740
Expenses: 2,615
Revenues: 0
Benefit: 2,615

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Workforce Development		3,580	0	758

Other - Health Fair (F9)

Cross Roads Community Chapel Health Fair

Description: Provided health screenings and physical activities for children prior to their returning back to school. Low income children were given backpacks with school supplies.

Category: F9
Gender: Both Males and Females
Objective: Prepare kids for the return of fall classes.
Persons: 300
Expenses: 2,950
Revenues: 0
Benefit: 2,950



Healthy Kids Awareness Health Fair

Description: Health Fair to promote healthy lifestyles for children. Free lab, blood pressure checks, weight, health education, physical exercise, food demonstration and diabetes education provided.

Category: F9
Gender: Both Males and Females
Objective: Participants will adopt a healthy lifestyle for their children.
Persons: 200
Expenses: 4,525
Revenues: 0
Benefit: 4,525

Hurricane Health Fair

Description: Provided free health screenings at the Hurricane Health Fair

Category: F9
Gender: Both Males and Females
Persons: 200
Expenses: 3,525
Revenues: 0
Benefit: 3,525

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Other - Health Fair	11,000	0	11,000	700

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
**** Community Building Activities	22,855	0	22,855	1,458

**Community Benefit Operations (G)
Dedicated Staff (G1)**

Community Benefit Operations

Description: Facility staff dedicated to Community Benefit reporting.

Category: G1

Gender: Both Males and Females

Objective: To compile and report the organization's community benefit by surveying the individual departments, administrators, and other staff at our hospital.

Persons: Unknown

Expenses: 1,400

Revenues: 0

Benefit: 1,400

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
*** Dedicated Staff	1,400	0	1,400	0

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
**** Community Benefit Operations	1,400	0	1,400	0

	<u>Expenses</u>	<u>Revenues</u>	<u>Benefit</u>	<u>Persons</u>
Number of Programs 32 Grand Totals	269,657	0	269,657	11,514

Totals:

Number of Programs:	32
Persons:	11,514
Expenses:	269,657
Revenues:	0
Benefit:	269,657

APPENDIX B

LISTING OF SOCIAL SERVICE AGENCIES IN PUTNAM COUNTY

Prepared by United Way of Central WV

Charitable Organizations	
Agency or Organization	Service Provided
<p>Livingstone, Inc. P.O. Box 471 Hurricane, WV 25526 Gary Painter 304951-5878 www.livingstonewv.org</p>	<p>LivingStone, Inc. (LSI) is a non-profit 501(c)(3) organization offering home repair and renovation services to qualified, lower-income homeowners in the WV counties of Putnam, Cabell, Kanawha, Lincoln, Jackson and Wood. They have a commercial contractor, project engineer, realtor, clergy, business owners, and bank executives on their Board of Directors. They are friends and neighbors with common goals for sharing safe and comfortable living with our surrounding neighborhoods and communities.</p> <p>Some of their projects are: Building porches and decks with wheelchair ramps Interior and exterior painting Making bathrooms handicap accessible Coating and repairing roofs Pressure Cleaning Lawn Clean-up, planting shrubs, etc. They partner with other agencies that have an interest in providing these services, as well as with city and county programs, neighborhood associations, religious and civic organizations and the community at large.</p>
Civic Organizations	
Agency or Organization	Service Provided
<p>Lion's Club Hometown Senior Center, Main St. & 1st Ave. 2nd and 4th Monday, 6pm George Woodrum, President 304 586-3614 Sandra McKneely, Secretary 304 400-3628 Winfield Lion's Club Building 1st & 3rd Tuesday, 7pm Linda Bush, President 304 755-1088 Rebecca Payne, Secretary 304 741-3805 Broadmore Assisted Living 4000 Overlook Drive, Hurricane 25526 1st & 3rd Monday, 6:30pm Trudy Oliver, President 304 558-6000 Larry Frye, Secretary 304 757-8101</p>	<p>Eyeglasses and hearing aids</p>
<p>Rotary Club of Putnam County PO Box 654 Scott Depot, WV 25560 Bob Keely Phone: 304 342-2118 Fax: 304 342-2118 Website: www.putnamrotary.com</p>	<p>Community service</p>
Non-Profit Organizations	

Agency or Organization	Service Provided
Arts in Action 2658 Main Street Hurricane, WV 25526 304 419-4446 or 304 562-6005	Non-profit that provides professional and positive education and performance opportunities in the arts for all ages and abilities with a Christian influence. Also for at risk and low-income families. Available for residents of Putnam, Kanawha, Cabell Mason and Lincoln counties.
EnAct 2727 Main Street Hurricane, WV 25526 304 562-6037 Fax 304 562-6039 Barbara Spade, Coordinator Email: bspade@enactwv.org	Heat Assistance, Rental Assistance, Financial Assistance, Prescription Assistance, Utility Assistance
Generation Putnam 2012 Officers The 2012 Officers are Ashley Alford (Director) of the Putnam County Chamber of Commerce; Troy Dunn (Assistant Director) of City National Bank; Brian Moore (Past Director) of Dinsmore & Shohl; Sarah Sturgill (Secretary/Treasurer) of West Virginia University Extension Service; Beth Spradlin (Networking Chair) of AT&T; Curtis Capehart (Professional Development Chair) of Dinsmore & Shohl; and Heather Vanater (Community Outreach Chair) of the Putnam County Development Authority. info@generationwv.com	Generation Putnam is dedicated to building a better Putnam County. They are made up of motivated, energetic young professionals generally in our twenties, thirties, and early forties. Generation Putnam encourages members to get involved and make a difference by becoming active participants in the professional, civic and social aspects of our area. Generation Putnam offers fundraising and volunteer support while also providing members with professional development and social networking opportunities. The group is a professional, civic and social organization that drives positive and real change in the Putnam County area, while giving young professionals a chance to make a significant impact in the community. Objectives <ul style="list-style-type: none"> • Create networking opportunities • Provide opportunities for educational and professional development • Build awareness of governmental processes and issues • Provide an outlet for volunteer information and opportunities • Work to keep our young professionals in the Putnam County area • Create and cultivate our future leaders • Foster economic development and revitalization of Putnam County • Contribute to and enrich the community
Non-Profit Organizations (continued)	
Agency or Organization	Service Provided
Kanawha Gateway Heritage Area P.O. Box 256 Buffalo, WV 25033 Phone: 304 937-3088 Email: kanawhagateway@gmail.com	Non-profit organization founded in 2006 to support projects that encourage heritage education and tourism. They hope to foster economic development in the Kanawha Valley.
MADD - Mothers Against Drunk Driving PO Box 244 Scott Depot, WV 25560 304 757-0775 Email: wv.state@madd.org	Founded by a mother whose daughter was killed by a drunk driver, Mothers Against Drunk Driving® (MADD) is the nation's largest nonprofit working to protect families from drunk driving and underage drinking. With the help of those who want a safer future, MADD's Campaign to Eliminate Drunk Driving® will end this danger on America's roads. PowerTalk 21™ is the national day for parents to talk with their kids about alcohol, using the proven strategies of Power of Parents, its Your Influence™ to reduce the risk of underage drinking. And as one of the largest victim services organizations in the U.S., MADD also supports drunk driving victims and survivors at no charge, serving one person every 9 minutes at 1-877-MADD-HELP. Learn more at www.madd.org or call 1-877-ASK-MADD
Putnam County Development Authority Inc.	Established in 1961 by the Putnam County Commission, The Putnam County Development Authority, Inc. is a non-profit organization (quasi-public). The actions of the Authority are determined by a board of directors with 21 members. Their goal is to give businesses a convenient, one-stop resource for information. To ensure this goal, they work very closely with

	<p>the West Virginia Development Office, the Putnam County Commission, and many other regional and state organizations. With an abundance of information and knowledge, the Authority is the leading development agency in Putnam County.</p> <p>Although donations to PCDA are not completely charitable or tax deductible, contributions may be made to PROTEC, INC., a non-profit, private (501)(c)(3) tax exempt organization for the benefit of the Authority.</p>
	Non-Profit Organizations
Agency or Organization	Service Provided
<p>Teays Valley Newcomers & Neighbors Club For questions or to join the group: call Valerie at 304-757-1592 or email janetnorris@suddenlink.net</p> <p>The Teays Valley Newcomers & Neighbors Club is a non-profit club established in 1976. Their goal to bring together neighbors and people moving into the Teays Valley area of West Virginia. They provide support, friendship, social activities and access to community involvement. They meet the second Wednesday of each month (September through May) for fellowship and lunch. The rest of the month there are activities to meet almost any interest.</p>	<p>FOOD BANK They support the Putnam County Community Cupboard by requesting members to bring canned food to each luncheon, the cans are then taken to the cupboard.</p> <p>CHRISTMAS They partner with the Henson Senior Family Center of Hurricane WV to provide Christmas food baskets and gifts for families in the area that have needs. They raise money to accomplish this by holding an auction the 2nd Wednesday of November each year. Their members and businesses in the area donate products that are to be auctioned. This event is open to the general public. Working with the Wal-Mart in Barboursville, who gives them a discount, they take the money raised and purchase food and gifts. These purchases are designed to fit the families chosen by the Director of the Henson Center. They then deliver the products to the center for final distribution.</p> <p>LIBRARY They make an annual monetary donation to the Putnam County Library and their members regularly donate books to be used in their annual book sale. They also have a committee that maintains the library landscaping.</p>
	Domestic Violence
Agency or Organization	Service provided
<p>Branches Domestic Violence Shelter 14 Scott Lane Winfield, WV 25213 304 586-3865</p>	Provides shelter to victims of domestic violence
	Education/Library/ Tutoring
Agency or Organization	Service provided
<p>Literacy Volunteers of America 3962 Teays Valley Road Hurricane, WV 25526 Phone: 304 757-1550 Email: putnamliteracy@yahoo.com</p>	Tutoring offered to anyone sixteen years of age or older, who desire help in the basic skill areas of reading, math and language arts.
<p>Parent Educator Resource Center Roosevelt Drive Poca, WV 25159 304 586-3494</p>	Resource for parents of students who are struggling academically. They maintain a list of tutors.
<p>Putnam Career & Technical School 300 Roosevelt Blvd. P.O. Box 640, Eleanor, WV 25070 Phone: 304-586-3494 Fax: 304-586-4467</p>	GED test preparation study, Career and Technical counseling, and basic academic skills on an individualized/self-paced basis; free. Vocational education also.
<p>Putnam County Libraries Main Library Buffalo Branch 4219 State Route 34 3530 Buffalo Road Hurricane, WV 25526 Buffalo, WV 25033 304 757-7308 304 937-3538</p>	<p>Hours: Monday, Tuesday & Thursday: 9am – 7pm Wednesday & Friday: 9am – 5pm Saturday: 10am – 2pm Sunday: 1 – 5pm</p>

Eleanor Branch 203 Eleanor Circle Eleanor, WV 25070 304 586-4295 Poca Branch PO Box 606 Poca, WV 25159 304 755-3241	Hurricane Branch 410 Midland Trail Hurricane, WV 25526 304 562-6711	
		Food Pantry
Agency or Organization		Service provided
Calvary Baptist 3653 Teays Valley Road Hurricane, WV 25526 Phone: 304 757-8829 Email: churchsec@cbwv.com		Food pantry Hours of operation: 9am – 11am Last Saturday of the month
Christian Community Cupboard 2843 Virginia Avenue PO Box 511 Hurricane, WV 25526 Phone: 304 562-9373 Main office		Food pantry Hours of operation 10am – noon Tuesday and Thursday Emergency groceries to low-income persons in Putnam County one time a month
Forest Burdette Memorial United Methodist Church 2848 Putnam Avenue Hurricane, WV 25526 304-562-5903		Food bank Hours of operation: 10 – noon Tuesday and Friday
Good Shepherd Mission Baptist Church 15 Scott Lane Scott Depot, WV 25560 Phone: 304 757-7621		Food pantry Hours of operation 8:30am – 5pm Monday – Thursday Clients must call prior for assistance
Poca United Methodist Church 112 Silver Street Poca, WV 25159 Phone: 304 755-2911 Email: pocaumc@comcast.net		“Five Loaves and Two Fish Food Pantry” Hours of operation: 9am – noon 2 nd and 4 th Saturday of the month
Scott Depot Christ Fellowship 4345 Scott Lane Scott Depot, WV 25560 Phone: 304 757-9166 Email: info@sdcf-wv.org		Food pantry Hours of operation: 9am – 11am 3 rd Saturday of the month
		Food Pantry (continued)
Agency or Organization		Service provided
Vineyard Church 4221 State Route 34 Hurricane, WV 25526 Phone: 304 757-1022; 304 419-5615		King’s Table Food Pantry Hours of operation: 10am – 1pm 3 rd Saturday of the month
Winfield Church of the Nazarene 2986 Winfield Road Winfield, WV 25213 Phone: 304 586-2180		Food pantry Hours of operation: 9am – 12:30pm 2 nd Saturday of the month
		Nutrition Sites/ Senior Centers
Agency or Organization		Service provided
Buffalo Nutrition Center #48 Wrights Lane Buffalo, WV 25033 304 937-3352		Each center provides nutritious meals, home delivered meals, social interaction, exercises, daily telephoning, guest speakers, health screenings, health fairs, computer classes, etc.

Hometown Nutrition Center River Street Hometown, WV 25109 304 586-2745	See above
John Henson Nutrition Center 2800 Putnam Avenue Hurricane, WV 25526 304 562-9451	See above
	Health & Alzheimer
Agency or Organization	Service provided
Putnam Dental Health Council PO Box 566 101 Roosevelt Blvd. Poca, WV 25159 Sami M Ghareeb, DDS, Director Phones: 304 755-4200 Main office 304 755-5070 304 7586-3111	Dental clinic for adults and children Email: gdcsmg@myexcel.com
Putnam Primary Care Center Rt. 62 PO Box 800 Eleanor, WV 25070 304 586-0077	Health care
ABODE Health Care Services PO Box 83 3753 Winfield Road Winfield, WV 25213 304 586-9441	ABODE Health Care Services provides a caring service for the elderly and disabled while ensuring care with the utmost respect and dignity. ABODE Health Care Services promotes the welfare of members living in Boone, Cabell, Clay, Fayette, Kanawha, Lincoln, Logan, Mason, McDowell, Mercer, Mingo, Putnam, Raleigh, Summers, Wayne, and Wyoming counties by allowing them to remain in their homes with as much independence as possible. ABODE Health Care Services has over 30 years of nursing experience.
Braley Care Home Rt. 60 Hurricane, WV 25526 304 767-4033 Chris Bailey	This 16 bed home was built specifically for Alzheimer's/ dementia care. This program is unique in that it is not a wing, or unit, it is an entire building designed for dementia care. Guided by OHFLAC, their licensing body, they designed a building that allows free and safe wandering inside and out; a nurse's station with unobstructed view; large, cathedral ceilings in the living room, which has multiple zones for their residents to freely enjoy.
	Health & Alzheimer (continued)
Agency or Organization	Service provided
CAMC Teays Valley 1400 Hospital Drive Hurricane, WV 25526 Phone: 304 757-1700	Social Services, Medical Care, Test/Screening
Huntington Cancer Center 1206 Hospital Drive Hurricane, WV 25526 304 757-5420	Services for cancer patients
John Henson Senior Center 2900 Putnam Avenue Hurricane, WV 25526 304 562-9451	Alzheimer Respite Care
La Leche League of Teays Valley 4219 State Rt. 34 Hurricane, WV 25526 Phone: 304 743-5850 Jamie; 304 586-9573 Email: sarah_carol@hotmail.com Website:	Breastfeeding information and support

www.lllvawv.org	
Putnam County Health Department 1401 Hospital Drive Hurricane, WV 25526 Phone: 304 757-2541	Aids Testing/Screening, Breast and Cervical Cancer Screening, Family Planning, Immunizations and TB Skin Testing, Home Health Care, Medical Care, Nutrition Education/ Counseling, Therapy, Speech/Hearing Therapy
Womencare Birth Center 301-6 Great Teays Blvd. Hurricane, WV 25526 Phone: 304 757-6999 Website: www.familycarewv.org Martha Cook Carter, CNM, Director	Prenatal Care/Education, Birthing Center Prenatal care and delivery services provided by certified nurse midwives in and out-of-hospital setting. Parenting, childbirth preparation, and breast feeding classes available. Doula (professional labor support) services and Mother's support group.
Health & Alzheimer (continued)	
Agency or Organization	Service provided
Charleston Area Ostomy Association 145 Leslie Road Scott Depot, WV 25560 Phone: 304 965-0122 Doug Milgram, 304 757-8981 Rosann Brooks 304 824-3101 Rosann Brooks, work Website: www.charlestonostomy.org	Support Group Aid in rehabilitation of ostomates through visits, educational materials, moral support and mutual understanding. Pre-op and post-op visits upon request of physician or hospital personnel. Volunteer basis. Speakers also available for medical meetings or other interested persons.
Family Care – Putnam 301-6 Great Teays Blvd. Scott Depot, WV 25560 Phone: 304 757-6999 Email: martha.cookcarter@familycarewv.org Website: www.familycarewv.org	Health care services for all family members. A family physician and nurse practitioners provide primary health care for newborns, children, men and women. Gynecologists, Certified Nurse Midwives and nurse practitioners provide comprehensive health care to women, such as annuals, birth-control, menopause counseling, gynecologic surgery, prenatal care, high-risk pregnancy care, hospital and birth center deliveries. Family planning program. Breast and cervical cancer screening program. Immunization program. Help with prescription medications for their patients.
Mental Health/Counseling	
Agency or Organization	Service provided
Prestera Center 3389 Winfield Road Winfield, WV 25213 Phone: 304 586-0670 Putnam County 304 341-0290 New referrals, Access 304 341-0251 24-hour crisis line 304 341-0511 Main office, Charleston Email: prestctr@prestera.org Website: www.prestera.org	A community mental wellness center providing outpatient psychiatric service and inpatient services to psychiatric, substance abuse and mental retardation consumers. 24-hour crisis line.
Home repair	
Agency or Organization	Service provided
REACH Work camps Hurricane- Ben Newhouse 304 562-5896 Winfield – Michael May 304586-2319	Summer Work Camps in Putnam County – Minor home repairs such as painting, ramps, railing etc. High/middle school students do the work
Youth services	
Agency or Organization	Service provided
4 H - WVU Putnam County Extension Office 3389 Winfield Road Winfield, WV 25213 Phone: 304 586-0217	Nutrition Education/Counseling Youth Development
Camp Happy Valley – Salvation Army 167 Fletcher Road Scott Depot, WV 25560 Phone: 304 727-7981 Camp Happy Valley	Provides one week of residence camping in natural setting with nature crafts, family life, swimming, hiking, recreation, dramatics, ecology, career awareness, ropes course, climbing wall, nutrition education and conservation learning experiences.

304 343-4548 Salvation Army Email: Aaron_Goldfarb@uss.salvationarmy.org Website: www.charlestonsalvationarmy.com	
Children First PO Box 178 Hurricane, WV 25526 304 553-1055 Website: www.childrenfirstwv.com/site/	Child Custody/Visitation Assistance; Family Maintenance/Reunification; Family Preservation Programs
Mission WV 168 Midland Trail, Suite 1 Hurricane, WV 25526 Phone: 304 562-0723 Main office Email: mwv@missionwv.org Website: www.missionwv.org	Adoption/Adoption Recruitment, Computer Training, Leadership Training
Therapeutic Foster Care 3058 Mount Vernon Road Hurricane, WV 25526 Phone: 304 757-4670 Website: www.kvc.org	Family Counseling, Foster Care Recruits and trains professional treatment parents to take and treat emotionally and sometimes physically disturbed children who need out-of-home placement
Tri-County YMCA Child-Care Center 120 Carls Lane Scott Depot, WV 25560 Phone: 304 757-5977 Email: sandyk@tricountyyymca.org	Child/Day Care Hours of operation: 7am – 6pm Monday – Friday
	Youth services continued
Agency or Organization	Service provided
YMCA – Tri-County PO Box 737 200 Carl Lane Scott Depot, WV 25560 Phone: 304 757-0016 Email: Jamie@ti-county.org Website: www.tri-countyyymca.org	Activities for youth and families include: swimming, basketball, soccer, tee ball, dance, gymnastics, strength training, racquetball, aerobics, and arts and crafts. Summer camps for children and youth.
	Utility and other assistance
Agency or Organization	Service provided
EnAct – see Non-profits	
City of Hurricane Phone: 304 562-5896	Utility assistance for city water/sewer customers
DHHR PO Box 560 Teays, WV 25569 Phone: 304 757-7843; 304 586-9331 Website: www.wvdhhr.org/bcf/family_assistance/	Breastfeeding info and support, Nutrition education and counseling, WIC, TANF (WV Works), LIAP, food stamps, Medicaid, emergency assistance, burial, and child care assistance (LINK). Also call county office for more information on Child Advocate, Social Services and Work/Training, Adult Residential Services, Child Protective Services, Adoption and Foster Care, Adult Protective Services
	Miscellaneous
Agency or Organization	Service provided
Tucker Disability Consulting PO Box 1125 Scott Depot, WV 25560 Phone: 304 415-0387 Barbara Tucker, Owner	Social Security and SSI representation