CDI Engage Workflow:

Notice the **ribbon** on the Fluency Direct control bar.

While the drawer is closed, a **balloon** will expand from the Control Bar showing a message preview.

**Click** the ribbon to open and close the CAPD drawer. The **drawer** will show **CDI Engage messages**

Hover over the message to reveal the **info**, 📣, and **dismiss**, ✗, buttons. Use the **info button** to see the triggering text and other helpful information. If the message is not relevant it can be ignored or removed by clicking the **dismiss button**.

If applicable and known, add the additional items to the **patient document** as requested in the **CDI Engage messages**. This will satisfy and resolve the message. Otherwise, the CDI Engage message can be ignored or dismissed.