Preparation for ICD-10 transition

ICD-10 is coming Oct. 1, 2014. CAMC is continuously preparing for this transition. Watch Vital Signs for articles about different aspects of the project, and visit the ICD-10 site on CAMNet for the latest news and information - http://medseekcn/icd10.

It’s closer than it seems. Most employees have probably heard about the upcoming coding system change. Many different areas will be touched by this change. In this article we will focus on the implications to reporting.

As part of the CAMC ICD-10 Project, the Reports Team is responsible for identifying and making sure reports from any and all CAMC systems will function after ICD-10 coding is implemented.

HIM has already identified 631 reports that need modified. The Decision Support Team has identified approximately 160 Web Publishing reports (with new reports added this weekly). Add in the reports from NextGen and CHERI and you can begin to see how big this change is.

Data Registries also need to be reviewed by the Reports Team to make sure the reports generated by the system are ICD-10 ready.

Another concern is for the many registries that are pre-populated by an interface or file extraction from the DSS Data Warehouse. Files are also extracted from the Data Warehouse and sent to many other outside agencies. There are approximately 300 that will need to be reviewed to see if there will be any impact.

As big as this is, reporting is just one facet of the overall impact this change will have. Watch for periodic information and updates from all the ICD-10 Project Teams in the coming weeks.

Departments requested to turn in forms for evaluation

Thank you for your response to the September 2013 “ICD–10 Request for Forms.” However, we are still lacking forms from some areas. If you have not submitted forms, it is critical that you do so immediately. It is important that the CAMC Health System is prepared for the ICD-10 change.

Get to know CAMnet

It’s been six weeks since the launch of the new CAMNet. We’ve gotten a lot of good feedback about the look of the site, and continue to field questions to make sure employees know where to find the tools and information they need.

Each employee is responsible for reading the Vitals section of the new site every day to know what is going on in the health system. The goal is to communicate vital information in the most efficient way possible. Everyone is busy, and by eliminating the clutter in your email inboxes and consolidating messages into one location, you can get the information you need quickly.

Quick information sharing is especially important during emergency situations. During the recent water crisis, Vitals was updated in a matter of seconds, ensuring employees could find the most up-to-date information about the emergency in one central place.

Check the Calendar frequently for wellness and fitness classes, CEI opportunities, conferences, Lunch and Learn sessions and other events.

Don’t forget to check General Info (bottom right icon) for listings like new computer classes at CAMC University, retirement parties, new clinical trials and more.

If you have questions about the new site, you can submit a question by clicking the “?” icon at the bottom of the home page.

Giving their Heart and Soul

In 2013, 253 people were nominated for the Heart and Soul award for their care for patients, visitors and coworkers.

All of the Heart and Soul winners from each month were honored at the annual luncheon, Jan. 15. All of the winners’ names were put into a drawing for a grand prize of $2,000. This year it went to Rickey Kincaid, Sarah Cincinnati, Christina Tate, Danielle Dials, Christina Kinder from the Medical Intensive Care Unit at Memorial.

They were originally recognized in April 2013. During a snowstorm, a patient’s family could not get to the hospital to be with him during the last hours of his life. They did not want him to die alone. After working a 12-hour shift and tired from a busy day and ready to go home to see their families, this group decided to sit with the patient, holding his hand, praying and singing until he passed.

There were three manager awardees for 2013: Fran Brooks, ED Memorial Hospital, Sande Egnor, MICU/NSICU General Hospital and Lillian Morris, Safety.
Team provides prenatal diagnosis, treatment of fetal abnormalities

CAMC Women and Children's Hospital is the only hospital in the state of West Virginia that offers a Fetal Diagnosis and Treatment Group (FTDG) and the only center that offers fetal MRI.

"The purpose of FTDG is to offer highly-specialized care to mothers who may be carrying fetuses with known birth defects that may require fetal treatment or intervention before or after birth," said Damian Maxwell MD, FACS, pediatric surgeon, surgical director of the FTDG. The FTDG team coordinates all the treatments and also offers care, counseling and comprehensive support services.

Maxwell brought FTDG to Women and Children's Hospital. His first exposure to this type of treatment was at the Montreal Children’s Hospital (MCH). MCH is where Dr. Maxwell completed his fellowship training in pediatric general and thoracic surgery. "MCH established their FTDG in the 1980’s, and I was impressed with the comprehensive care that was offered to their patients," said Maxwell.

Seeing this type of exposure, firsthand, inspired him to bring this type of care to west Virginia as a whole. "Historically, seeing this type of exposure, firsthand, inspired him to bring this type of exposure, firsthand, inspired him to bring this type of care to Children’s who work as a team to provide prenatal diagnosis and treatment of fetal abnormalities. Some services the team provides are detailed fetal ultrasounds, fetal MRI, amniocentesis and more complex fetal interventions. Team members also offer counseling in fetal surgical interventions (together with an obstetrician/perinatalogist) and genetic counseling, including determining the risk of associated anomalies, and risk of recurrence.

Consultations can also be coordinated by the FTDG with specialists and appointments for imaging. Neonatology counseling and perinatal management is provided for patients. All care happens under one roof with maternal, fetal and neonatal care. Therefore, pregnant women have access to all specialists and equipment without moving from site to site. "Patients rarely, if ever, require fetal surgery and the FTDG will identify the patients that do in order to refer them to a fetal center out of state that can provide those services. We care for patients with a host of congenital anomalies for which information can be obtained by accessing our website at camc.org/ftdg," said Maxwell.

If physicians would like to refer patients to the FTDG they can contact the center for maternal-fetal medicine at (304) 388-1599 or Dr. Maxwell’s office at (304) 388-1770.

The numbers provided are answered during regular working hours and after hour messages are checked daily. A 24-hour hotline that would allow 24/7 access for referrals is currently in the works.

Special Recognitions and Awards
• CAMC was recognized as the only hospital in WV to receive the Healthgrades 2014 Distinguished Hospital Award for Clinical Excellence for outstanding clinical quality performance.
• CAMC was recognized by The American Heart Association and American Stroke Association with the Stroke Silver Quality Achievement Award for maintaining 85% on Stroke Performance Measures for 12 consecutive months.
• CAMC was the recipient of the American Heart Association and American Stroke Association’s Target Stroke Honor Roll.
• CAMC Memorial Hospital was recognized by The American Heart Association and American Stroke Association with the Get With The Guidelines Resuscitation Bronze Quality Achievement Award.
• CAMC General Hospital received two additional years’ verification as a level 1 trauma center from the American College of Surgeons.
• The CAMC Weight Loss Center is recognized as a Bariatric Surgery Center of Excellence by the American Society for Metabolic and Bariatric Surgery.
• The CAMC Breast Center is accredited by the American College of Surgeons National Accreditation Program for Breast Centers.
• CAMC was recognized by The Center for Organ Recovery and Education (CORE) with a “medal of honor” and received the WV "Governor’s Award for Life" for increasing organ, tissue and cornea donations.
• CAMC was named a 2012/2013 Consumer Choice Award winner by the National Research Corporation.

Special Designations
• West Virginia’s largest medical center.
• Only kidney transplant center in WV.
• Level I (highest ranking) Trauma Center.
• Level I pediatric intensive care unit (highest ranking).
• Level IV neonatal intensive care unit (highest ranking).
• Primary medical safety net provider of women and children’s and trauma services in central and southern West Virginia.
• The American Diabetes Association (ADA) has approved CAMC’s ADA – Education Recognition Program for an additional four years – January 2014 to January 2018.
• The American Society for Health System Pharmacists Commission on Credentialing has approved continuing accreditation of CAMC’s Geriatric Pharmacy Residency Program.
• The Children’s Advocacy Center at CAMC Women and Children’s Hospital received accreditation from the National Children’s Alliance board of directors.
• The Cleft Center/First Appalachian Craniofacial Deformity Specialists (FACES) at CAMC has been recognized by the American Cleft Palate-Craniofacial Association (ACPA) as an accredited center for multi disciplinary care of children with cleft and craniofacial differences and is the only clinic with this designation in WV.
• In 2013, the American College of Surgeons, Commission on Cancer recognized accredited programs that have maintained their accreditation for 65 to 69 consecutive years.

Windows 7 Upgrade

The Windows 7 upgrade is in progress. Visit the Information Services Project site on CAMnet for more information about updated features in Windows 7.

Location
Memorial
General
Laptops

Date
Feb 17 – March 21
Feb 17 – March 28

Laptop users – there will be additional information to follow for scheduling mobile carts at Teays Valley Hospital.

This is not your typical diet and exercise program! It’s specifically tailored for CAMC employees and the challenges they face daily trying to manage their weight and live a healthier lifestyle. Participants will also have free access to the Weight Loss Center gym throughout the program!

Class size is limited; registration required. Visit MyHealth via CAMnet or myhealth.motivation.cc to register or for more information about class topics, activities and speakers.

For more information, call the Weight Loss Center at (304) 388-4850.

Two opportunities for lab work in 2014

In the past, CAMC has offered free, or low-cost, lab work during lab week in April. In 2014, lab week will be moving to the fall. This will give employees the opportunity to have labs done at two different times during the year. The first will be at HealthFest Saturday, June 7, for which registration begins in May. The second will be during lab week in the fall. The actual date for lab week has yet to be determined, but watch for updates and announcements beginning in September on CAMnet and in Vital Signs.

“It was a huge change.”

Renovations to SICU and VICU, Memorial Hospital began the Monday after Thanksgiving. They received new paint, flooring and cabinets. The units recently reopened.

To keep beds open, open heart recovery loaned four beds for the SICU group to staff.

SICU/VICIU would like to thank OHRI staff for being so gracious during that time.

Did You Know?

• In 2013, the American College of Surgeons National Accreditation Program for Breast Centers.
• CAMC was recognized by The Center for Organ Recovery and Education (CORE) with a “medal of honor” and received the WV "Governor’s Award for Life" for increasing organ, tissue and cornea donations.
• CAMC was named a 2012/2013 Consumer Choice Award winner by the National Research Corporation.
The CAMC Foundation board of directors approved grants totaling $1,403,120 for a wide variety of programs and services:

• CAMC Nursing and Medical Student Scholarship programs
• CAMC Continuing Education
• CAMC Employee Fund Award
• CAMC Employees Heart of the Holidays
• CAMC Health Education and Research Institute
• CAMC Keys 4 Healthy Kids
• CAMC Neurosciences ICU—Think First for Kids Injury Prevention
• CAMC Ryan White Program
• CAMC Pulmonary Rehabilitation to Rural Health Care (COOP)
• WVU – Charleston Division
• WVU Pediatric Hematology/Oncology Program
• CAMC Family Resource Center
• CAMC Women and Children’s Hospital Childbirth Education Program
• CAMC Women and Children’s Hospital Bereavement Services
• CAMC Women and Children’s Hospital Domestic Violence Task Force

The leadership team has worked diligently to improve the turnaround time from ED door to CT.

In addition to general emergency medicine, she expects staff to maintain the highest critical skills in trauma, stroke and behavioral medicine.

Often these patients and families can be quite challenging clinically and emotionally.

She has maintained her clinical competencies and often works beside the staff taking care of patients in the ED.

Comments from her staff are also very revealing about Marianne:

“As a manager, she is available and ‘hands on’

“She takes an active interest in quality improvement, cleanliness of the ER, patient care and retention of the staff. She is budget conscious and proactive.”

“Our manager has done an exemplary job of leading our department. This includes staff recruitment, hiring and working day, night and weekend shifts.”

Richardson has been the nurse manager of the General Hospital ED since 2006.

Each quarter a manager is recognized at the management information meeting.

Marianne Richardson, General Hospital ED, was nominated because of her leadership and patient-centered focus.

Marianne has developed an exemplary leadership team in the ED, which has made and sustained significant improvements.

• On the CMS pneumonia composite blood culture performed in ED prior to initial antibiotic received, the department has had only one defect last year.
• Her team worked with the lab to implement a standardized process to prevent defects.
• As a primary stroke center, EMS routes stroke calls coming to CAMC to the General Hospital ED.

Congratulations to Fran Brooks, ED Memorial Hospital, Sande Egnor, MICU/NSICU General Hospital and Lillian Morris, Safety.

Managers recognized

Managers who won the heart and soul award in 2013 were honored at the annual luncheon. Congratulations to Fran Brooks, ED Memorial Hospital, Sande Egnor, MICU/NSICU General Hospital and Lillian Morris, Safety.

Maintain Don’t Gain

Congratulations to all the employees who participated in the eight-week Maintain Don’t Gain Holiday Challenge. The eight-week challenge sponsored by the MyHealth wellness program helped participants stay focused on healthy eating, active living and keeping stress in check so that they could enjoy a happy and healthy holiday season. Since the contest kicked off, participants have collectively walked more than 16,082 miles. Be sure to visit the MyHealth website to see what is planned for 2014.

New scrub process coming soon

The implementation date has been pushed back in order to allow time for purchase and receipt of all new attire needed to meet the new guidelines.

Regulatory agencies have revised recommendations, standards and procedures for laundering of scrubs and where they are to be worn in a facility.

Hospital provided scrubs worn in the surgery areas and operating rooms should not be worn outside of those areas.

New clean scrubs should be put on when coming into surgery areas. These scrubs should be removed before leaving that unit.

The updated process also includes the purchase of new scrub machines, a new color of OR scrubs and strict enforcement.

Under the revised policy, some departments, currently wearing the same color of scrubs as those in surgery and procedure areas, will need to wear the color which has been designated for their job code. If there is no specific color selected for them, they should wear uniforms approved by their department leadership as being appropriate professional attire.

Amnesty days will be announced so employees and physicians may turn in their old green scrubs.

Employees in the affected areas should become familiar with the revised policy and the dress code section of the employee handbook.
ICA-10

General, and Women and Children’s recognition activities for Memorial, DAISY criteria, nomination process and recognition council developed the DAISY Award partners worldwide.

for him. There are more than 1,500 in recognition of the nurses who cared who died from an autoimmune disease Patrick Barnes, a Seattle, WA, patient given by nurses every day. The award clinical skill and compassionate care

Diseases Attacking the Immune System) The DAISY Award (an acronym for CAMC.* Award for Extraordinary Nurses to DAISY Foundation to bring the DAISY CAMC is partnering with the National DAISY Award Foundation for Extraordinary Nurses to CAMC.*

The Ultrasound Practice Accreditation Council of the American Institute of Ultrasound in Medicine has awarded Women and Children’s Hospital’s Perinatal Diagnostic Center with ultrasound practice accreditation in the areas of Obstetrics and Gynecology. The Camc Cardiac Imaging Center at Associated Cardiology has been awarded accreditation by the Intersocietal Accreditation Commission in the field of Adult Transpericardiac Echocardiography.

CAMC Imaging Center – Southridge has been awarded accreditation in Nuclear Medicine and CT by the American College of Radiology. Congratulations to Memorial Hospital’s central service technician, Anthony M. Moombray for winning the 4th quarter 2013 Employee of the Quarter. Welcome Gunner C. Sealler, housekeeping service technician to the Memorial central service department.

Nominate an outstanding nurse for new DAISY Award

CAMC is partnering with the National DAISY Foundation to bring the DAISY Award for Extraordinary Nurses to CAMC.* The DAISY Award (an acronym for Diseases Attacking the Immune System) rewards and celebrates the extraordinary clinical skill and compassionate care given by nurses every day. The award was established by the family of J. Patrick Barnes, a Seattle, WA, patient who died from an autoimmune disease in recognition of the nurses who cared for him. There are more than 1,500 DAISY Award partners worldwide.

CAMC’s shared governance retention recognition council developed the DAISY criteria, nomination process and recognition activities for Memorial, General, and Women and Children’s hospitals. A committee is also working on establishing similar processes for CAMC Teays Valley Hospital, which will join the DAISY Program in the coming months.

Similar to the Heart and Soul employee recognition program, DAISY offers another opportunity to recognize exceptional nursing staff.

“The DAISY Award was not intended to compete with our long-standing Heart and Soul program,” said Ron Moore, vice president of professional practice and chief nursing officer. “Both programs provide opportunities to honor outstanding employees. The DAISY Award simply focuses more on the role of nurses and their unique contributions to patient care.”

Nurses will be evaluated according to the following criteria:

1. Committed to focusing on the goals of the patient, family and institution.
2. Serves as a patient advocate.
3. Demonstrates outstanding clinical skills and decision-making capabilities.
4. Serves as role model in professional nursing as demonstrated by exceptional core values, proactive leadership, mentoring and interprofessional skills with patients, families, peers and colleagues.
5. Collaborates with multidisciplinary teams to coordinate plan of care including: assessment, outcome identification, planning, implementation and evaluation.

Awardees will be recognized by the nursing management council, at each hospital’s managers’ meeting, and on the unit. Honorees will receive a DAISY award certificate and pin, along with a hand-carved sculpture entitled “A Healer’s Touch.” In addition, everyone on the honoree’s unit will celebrate with Cinnabor® iced cinnamon rolls, a favorite of Barnes’ during his illness.

Anyone can nominate an outstanding nurse for the DAISY Award (patients, visitors, nurses, physicians, employees, etc.) Nominations can be submitted online via CAMnet (on the Nurse Central page) or at camc.org/daisy. Printed forms will also be distributed to all nursing units and can be submitted at each hospital’s information desk in the main lobby. Nominations can be submitted anytime. Honorees will be selected quarterly by a selection committee, with the first awards being presented in March.

Congratulations to Marilyn Ingram, Wound Center, for recently earning BSN from the Chamberlain College of Nursing.

3 South Memorial congratulates the following people who were promoted: Jessica Gillespie to surgical services management coordinator, Emily Tucker, CN I to day shift charge nurse and Diana Tidwell, CNII to day shift charge nurse.

The Women and Children’s ED welcomes new nursing staff: Freda Barrett, Valerie Wriston, Stephanie Eversole, and Jennifer Fillinger, and NE II Lauryn Bazzilla.

5 West Memorial welcomes new hires: Ashley Salmons, LPN, Brook Taylor, RN, Brittany Gates, LPN, Joyce Kerr, LPN, Melissa Larch, HUC, Jody Ramey, NA, Steven Thompson, NA.

5 West Memorial congratulates Tina Powers, CAMC for recently earning a BSN from the Chamberlain College of Nursing.

5 West Memorial congratulates Brittany McCallister, RN, for being the overall winner for 2013’s patient satisfaction. Employees who are mentioned throughout the year by staff, patients or families get their name entered into a drawing at the end of the year.

SICU/ICU congrats Ramona Milan, RN, on passing her organ donation certification exam and welcomes Cynthia Johnson, RN.

2 East Memorial welcomes Taylor Chambers, RN

Endoscopy congrats Amy Pauley, RN, BSN on her new role as CMC.

CICU Memorial congratulates Kelsey Price for advancing to CN IV, Danielle Santichavalskul for advancing to CNIII, Kristin Schneider for advancing to CN III, and Caitlin Dean for advancing to CN III. Also congratulations to Brian Floyd and Kelsey Price for successfully passing the CCRN.

2 West, Memorial welcomes Erica Collins, RN.

MICU General Hospital congratulates Shawna Haston whose abstract ‘Blood Conservation in Critical Care Patients’ has been selected for presentation at the Virginia Commonwealth University Odyssey in Critical Care Conference March 18.

Nursing News and Notes

The Women and Children's Department can either:

1. Scan and send online to kathryn.reid@camc.org or;
2. Send samples/copies by interdepartmental mail to Kathryn Reid, HIM Document Center, Kanawha City.

Printed forms will also be distributed to departments can either:

1. Anything with an ICD–9 code listed on the form.
2. Serves as a patient advocate.
3. Demonstrates outstanding clinical skills and decision-making capabilities.
4. Serves as role model in professional nursing as demonstrated by exceptional core values, proactive leadership, mentoring and interprofessional skills with patients, families, peers and colleagues.
5. Collaborates with multidisciplinary teams to coordinate plan of care including: assessment, outcome identification, planning, implementation and evaluation.

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